



PILLSBURY WINTHROP LLP

2475 HANOVER STREET PALO ALTO, CA 94304-1114 650.233.4500 F: 650.233.4545

RECEIVED
CENTRAL FAX CENTER

SEP 22 2004

FACSIMILE

Total Pages (including cover): 9

HOUSTON
LONDON
LOS ANGELES
NEW YORK
NORTHERN VIRGINIA
ORANGE COUNTY
SACRAMENTO
SAN DIEGO
SAN FRANCISCO
SILICON VALLEY
SINGAPORE
STAMFORD
SYDNEY
TOKYO
WASHINGTON DC

Date: September 21, 2004 Must Be Sent By:
To: Examiner: Fischetti, Joseph A. Fax No: (703) 872-9306
Art Unit: 3627
Company: U.S. Patent & Trademark Office Phone No:
From: Mark J. Danielson Phone No: (650) 233-4777
User 13068 C/M No: 062546-0293247
No:
Re: U.S. Serial No. 09/872,169
Filing Date: June 1, 2001
First Named Inventor: Seda Taysi

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted by facsimile to the person/group, fax number and date indicated above.

By

Bobbie Jutras
Bobbie Jutras

Confidentiality Note:

The documents accompanying this facsimile transmission may contain confidential information which is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or use of any of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please immediately notify us by telephone and mail the original transmission to us. Thank you.

Attachments:

1. Amendment and Response

If you have not properly received this fax, please call (650) 233-4500. Thank you.

Operator: _____ Time Sent: _____ Batch ID: _____

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**RECEIVED
CENTRAL FAX CENTER**

SEP 22 2004

In re application of:

Seda Taysi

Atty. Docket No. 062546-0293247
(formerly 60612-300301)
PLX-001 (CIP)

Serial No.: **09/872,169**

Examiner: **Fischetti, Joseph A.**

Filed: **June 1, 2001**

Art Unit: **3627**

For: **Network Based Interviewing and Processing System**

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via facsimile to 703-872-9306, MAIL STOP AMENDMENT, Commissioner for Patents, Alexandria, VA on September 22, 2004.

By

Bobbie Jutras
Bobbie Jutras

AMENDMENT AND RESPONSE TO OFFICE ACTION

Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This paper is responsive to the Office Action, mailed June 24, 2004.

Please change the attorney docket no. to 062546-0293247. Please forward future correspondence to customer no. 27,498.

Please amend the application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 8 of this paper.